

## Common Questions & Contacts

**1. What do I do with the paper order forms?** The order forms are for product descriptions and reference only. All orders are placed online; no paper orders are used.

**2. Band Student – Where do I begin?**

Go to <https://malleys.com/fundraising/campaign/shaker-hts-hs-band-1> to register as a participant. Once you register, you will receive an email with a link to your unique sales page and you can easily forward that page to your friends and family.

**NOTE:** Students must be registered with Malley's before orders can be placed.

**3. What are the sale dates?**

Ordering Candy: NOW – March 26, 2018

**4. When do I deliver?**

Band Students do not have to deliver candy orders.

Orders are shipped directly by Malley's when an online order is placed.

You can select a ship date (starting February 26). If you don't select a ship date, Malley's will ship on their next ship date (beginning February 26 and ending March 26).

**5. How can I take advantage of Malley's free shipping for \$65 orders if I have a small order?**

In the past, some students have placed a group order for their local customers. This is how it works:

- a. Using Malley's flyer/order form, the Band Student writes individual customer orders on the order sheet and collects cash or a check made out to their parents or whoever has the credit card for placing the online order.
- b. After all money is collected, Band Student or Parent access Band Student's **Personal Malley's Link** and place the online order.
- c. The order is shipped to the Band Student and the Band Student delivers the order to neighbors, family or friends.
- d. **THE ORDER FORM USED BY THE BAND STUDENT FOR THIS PROCESS IS THE ONLY RECORD OF THE INDIVIDUAL CUSTOMER'S SALES.**

**6. What percentage of the sales go to the student's trip fund?**

Profit margins are 50% for Malley's products this year only (up from 33% in past years!).

## **7. Contact Information**

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